

14 December 2022

Dear families,

We want to make you aware that Dixons has been subject to a cyber incident which has caused some disruption across our trust. Although the impact of the incident appears to be limited across our trust, we are currently still investigating. While we do this, we have decided, as a precaution and on advice from cyber specialists, to lock down many of our systems.

This means that modes of communication with your child's academy are currently limited. This includes some of our schools' phone lines being down temporarily. You can get the most up to date information about your school from its website, and we will be communicating with all parents via text with updates.

We want to reassure you that we expect lessons to continue as normal and that colleagues are working incredibly hard to ensure your child's learning will not be impacted.

Please know that we are working tirelessly to resolve the issues and ensure the safety of our systems moving forward. Unfortunately, these types of incidents are becoming more prevalent, and even organisations with the most robust technology have fallen victim to them. We have acted swiftly to mitigate as much risk as possible and will continue to prioritise getting our systems back up and running.

Thank you for your patience and ongoing support; together we hope to ensure that the end of term is positive for all students.

**Luke Sparkes**  
**Chief Executive**

